

Wake ElectriConnection

For members of Wake Electric Membership Corporation



"The power to make a difference"

AUGUST 2012

SmartHub

Coming Soon for Members—a new account management app for mobile devices and personal computers

Wake Electric will soon be offering SmartHub, a convenient account access and two-way communication app that will be available to members online, as well as through mobile devices, including iPhone, iPad and Android smart phones and tablets. SmartHub will replace our current eBill program and provide a more intuitive and easy-to-navigate way to manage your Wake Electric account online, with the option to also access your account via these mobile devices.

SmartHub will allow members to:

- ★ Manage account information directly from mobile devices or the web
- ★ Make secure payments
- ★ Notify customer service of account and service issues
- ★ View bills, see payment history, and make payments on one or more accounts
- ★ Set up recurring payments
- ★ Report outages
- ★ Check monthly, daily and hourly electric usage

With SmartHub, the power of data is in your hands through convenient account management and detailed usage information. You will be able to do all of these



things and more at the touch of a button from your mobile device or on your PC.

The two-way communication available with SmartHub will also allow Wake Electric to notify you about special offers, programs, events and more. In addition, the app will give you directions to office locations, payment drop boxes and payment kiosks using the map feature on your device.

Keep looking for more information on SmartHub in this newsletter. We hope to unveil this new, free service during fall 2012.

Move Over for Safety

Did you know that North Carolina has a "Move Over" law that protects law enforcement officers, emergency workers and even utility trucks working on the side of the road restoring electrical service? This law requires motorists to move one lane away from any of these vehicles that are on the side of the highway, or to reduce speed if they are unable to move over safely. The "Move Over" law ensures more safety for citizens and emergency responders.

Wake Electric is grateful for the inclusion of utility workers in the "Move Over" law because many of North Carolina's rural roads are next to ditches with little to no

shoulder, so there is very little space for trucks to park. This law protects our line crews who sometimes work in hazardous conditions along roads to repair power poles and lines and restore service. Safety is a top priority at Wake Electric, and the "Move Over" law will help keep both our employees and our members safer on the roads.

A violation of the "Move Over" law will result in a mandatory fine of \$250, plus court costs. So next time you are driving and you see an emergency vehicle, law enforcement officer or utility truck stopped alongside a highway, please move over for safety!



Wake Electric
Membership Corporation

A Touchstone Energy® Cooperative



Call to report outages: 919.863.6499 or 800.743.3155
Regular office hours: M–F, 8 a.m.–5 p.m.
Telephone hours: M–F, 7 a.m.–6 p.m., 863.6300 or 800.474.6300
Underground locating service: Call 811
Dedicated pay-by-phone number: 866.999.4593

Wake Electric Has Money To Return to Former Members

Because Wake Electric is a not-for-profit utility, when we make money beyond our operating costs, we return that money to our members in the form of "capital credits." Because the formula for distribution is based on prior years of operation, often customers who

are entitled to capital credits have moved and it is difficult to locate them. If the U.S. Postal Service returns a capital check to us, we make every effort to locate the person entitled to the check. The following is a list of people who have had their checks returned to us



because their address is not correct. If you see your name or the names of family, friends or associates, please have them contact Wake Electric at 1-800-474-6300, 919-863-6300, or email us at information@wemc.com. You can also visit our website for the names at www.wemc.com.

Willis F Abbott, Butner, NC
Lottie M Alford, Zebulon, NC
Hick Allen, Wake Forest, NC
Kenneth R Allen, Zebulon, NC
Leatha Allen, Wake Forest, NC
C Michael Allen, Amelia Court House, VA
L H Allen, Jr, Franklinton, NC
P S Allen, Jr, Louisburg, NC
Carey Alston, Wake Forest, NC
Melvin Alston, Franklinton, NC
William M Anderson, Cheraw, SC
Philip W Andrews, Durham, NC
Gregory O Annis, Wake Forest, NC
Terry D Arnett, Clayton, NC
David Arnold, Henderson, NC
Larry C Arnold, Youngsville, NC
Joe Artis, Franklinton, NC
Robert L Atkins, Raleigh, NC
Charles Avery, Knightdale, NC
Ron Baggett, Emerald Isle, NC
Eugene Bailey, Yorktown, VA
Conrad Bailey, Wake Forest, NC
Edward T Bailey, Franklinton, NC
Harvey D Bailey, Youngsville, NC
Johnny F Bailey, Middlesex, NC
Michael L Bailey, Wake Forest, NC
W E Barbour, Salter Path, NC
T S Barefoot, Apo New York, NY
Sam Barker, Dudley, NC
Dean Barnes, Raleigh, NC
Estella Barnes, Zebulon, NC
James L Barnes, Zebulon, NC
Larry Barnhill, Wake Forest, NC
Charles W Bass, Middlesex, NC
Donna Batchelor, Oxford, NC
Ethel B Batten, Selma, NC
Stephen M Beatrous, Durham, NC
Karen J Bell, Raleigh, NC
Gregory T Berns, Wake Forest, NC
Beatrice Biddix, Burlington, NC
Alison W Binns, Durham, NC
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J H Blackley, Youngsville, NC
Lennie Blackley, Franklinton, NC
Douglas W Bobbitt, Knightdale, NC
James R Bostic, Wake Forest, NC
Raymond J Boucher, Jr, Raleigh, NC
June Bowden, Oxford, NC
Lelon V Boykin, Zebulon, NC
Keith D Boykin, Wilson, NC
Mrs V Boykin, Kenly, NC

Edna Bradley, Raleigh, NC
Esther D Brannon, Wake Forest, NC
Milton Brodie, Franklinton, NC
Louise D Brogden, Creedmoor, NC
Patsy L Brogden, Kill Devil Hills, NC
Dennis M Brown, Rocky Mount, NC
Ed Brown, Franklinton, NC
William L Brown Sr, Roxboro, NC
John D Bullock, Raleigh, NC
C L Bullock, Jr, Durham, NC
Lydia G Bumsted, Mclean, VA
Harry Lee Burgess, Zebulon, NC
George P Burkhardt, Jr, Longwood, FL
Jack Burwell, Knightdale, NC
William Bynum, Zebulon, NC
E W Byrd, Durham, NC
James E Cannady, Franklinton, NC
John F Cannady, Kittrell, NC
Lewis E Cannady, Wendell, NC
Elsie M Caracofe, Staunton, VA
Snead H Carey, Jr, Roxboro, NC
Carolyn Carpenter, Durham, NC
Jesse Carpenter, Morehead City, NC
Michael R Carpenter, Raleigh, NC
Ernest Carr, Louisburg, NC
James P Carroll, Knightdale, NC
Marshall R Carroll, Durham, NC
Terry G Carroll, Wilmington, NC
James M Carter, Raleigh, NC
Larry Carter, Youngsville, NC
Sidney Carter, Raleigh, NC
Vernon R Carter, Creedmoor, NC
Milton L Carter, Houston, TX
James D Castleberry, Madison Heights, VA
Carol Chacto, Wake Forest, NC
Ernest Chambers, Oxford, NC
Deborah E Chamblee, Raleigh, NC
William B Champion, Reidsville, NC
Oma C Chase, Knightdale, NC
Wilber W Cheney, Jr, Zebulon, NC
Dan Chermak, Raleigh, NC
Lewis Choplin, Wake Forest, NC
Jimmy Christos, Wake Forest, NC
Deborah K Clark, Raleigh, NC
George E Clark, Nokesville, VA
Beauna Clarke, Knightdale, NC
Emra Clemons, Charlotte, NC
Ezell Clemons, Middlesex, NC
Janna Coen, Raleigh, NC
Frank Coker
Stanley J Colbert, Louisburg, NC

Mario Colclough, Zebulon, NC
James E Cole, Jr, Greeneville, TN
Ronald D Combs, Laurel Springs, NC
Ben Cooley, Middlesex, NC
Clinton S Cooper, Oxford, NC
Edna Cope, Stem, NC
John M Corbett, Raleigh, NC
Shirley Cotton, Creedmoor, NC
Anthony Creech, Zebulon, NC
Janet Creech, Middlesex, NC
Richard Cronk, Raleigh, NC
Fate Crumel, Middlesex, NC
Wayne Currie, Wendell, NC
Ralph M Currin, Creedmoor, NC
Carl T Daniel, Butner, NC
Margaret L Daniel, Butner, NC
William R Daniel, Wake Forest, NC
Zolie Daniel, Wake Forest, NC
Nb Daniel, Jr., Blackstone, VA
Ida Rogers David, Wake Forest, NC
Cecil E Davis, Raleigh, NC
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Hugh Davis, Raleigh, NC
Ruby L Davis, Wake Forest, NC
Walter S Davis, Raleigh, NC
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George D Davis, Jr, Princeton, NJ
Coleman B Davis, Sr, Bunn, NC
Ruby D Dean, Oxford, NC
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Michael B Denton, Tarboro, NC
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Rosa M Dickerson Rs, Oxford, NC
George W Dillion, Laurel Hill, NC
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Dwight Durham, Louisburg, NC
David E Earp, Wendell, NC
Jessie Echols, Youngsville, NC
Bettie L Edwards, Kenly, NC
Effie Edwards, Durham, NC
Garland Edwards Edwards, Kenly, NC
Gerald Edwards, Raleigh, NC
William F Edwards, Franklinton, NC
Vann Ellington, Raleigh, NC
James E Elliot, Creedmoor, NC
Porter J Elsey, Plantation, FL
Ida Ely, Wake Forest, NC

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Macon Etherlria III, Louisburg, NC
Lila Ezzell, Raleigh, NC
Eilemar Farm, Inc., Raleigh, NC
Charles J Farmer, Louisburg, NC
Gertrude O Ferguson, Raleigh, NC
Henry E Ferguson, Durham, NC
Coy C Ferrell, Durham, NC
Irene Ferrell, Zebulon, NC
Horace Fipps, Zebulon, NC
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William Edward Foster, Kittrell, NC
Sallie Fowler, Wake Forest, NC
Dianne Fowler, Wake Forest, NC
Melvin Fowler, Zebulon, NC
Woodrow Frazier, Youngsville, NC
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Audie G Futrell, Raleigh, NC
Bessie Garner, Roxboro, NC
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W H Geddie, Youngsville, NC
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Jerry T Glenn, Zebulon, NC
Mildred G Glenn, Raleigh, NC
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Keith Horning, Garland, TX
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Harding Hydraulics, Wake Forest, NC
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Dallas R Johnson, Franklinton, NC
H L Johnson, Zebulon, NC
Vernon Johnson, Durham, NC
Willie M Johnson, Creedmoor, NC
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Franklin Jones, Bailey, NC
Gertrude P Jones, Franklinton, NC
John R Jones, Bailey, NC
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Otha T Jones, Wake Forest, NC
Ricky T Jones, Raleigh, NC
Robert L Jones, Franklinton, NC
Roy A Jones, Henderson, NC
G A Jones, Jr., Hampstead, NC
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Larry Joyner, Chapel Hill, NC
Z T Joyner Joyner, Louisburg, NC
Carl Kearney, Henderson, NC
Carl R Kearney, Youngsville, NC
Helen Kearney, Franklinton, NC
Larry G Kearney, Wake Forest, NC
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Mary A Kearney, Kittrell, NC
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Lucy B Longmire, Franklinton, NC
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Al Macklin, King, NC
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Baxter Mann, Louisburg, NC
Tommy Marshburn, Knightdale, NC
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Edsel Martin, Zebulon, NC
David A Mason, Raleigh, NC
Ricky Massenburg, Zebulon, NC
Willie Massenburg, Wake Forest, NC
John Massey, Butner, NC
Nancy E Matherly, Creedmoor, NC
Robert J Matthews, Bailey, NC
David L May, Franklinton, NC
Otto A Mazzoni, La Plata, Md
Anne P Mcarthur, Franklinton, NC
Mary A Mcgriff, League City, TX
Robert Means, Louisburg, NC
Seth Merritt, Raleigh, NC
James E Meyer, Raliegh, NC
Billie C Michael, Creedmoor, NC
Delois Miles, Kittrell, NC
James W Mitchell, Knightdale, NC
Mary F Mitchell, Raleigh, NC
Tony Mitchell, Durham, NC
V B Montague, Oxford, NC
Danny Moore, Oxford, NC
Roger Moore, Raleigh, NC
C C Moore, Jr, Durham, NC
Buddy Morris, Youngsville, NC
Harry T Morris, Wake Forest, NC
Bruce W Muhleim, Raleigh, NC
Andrew L Murphrey, Jr, Knightdale, NC
Estate Of James Narron, Middlesex, NC
Wayne Narron, Middlesex, NC
H R Nelson, Mt Pleasant, SC
Clyde A Newton, Sprucepine, NC
Kenneth W Newton, Wake Forest, NC
O B Newton, Jr, Oxford, NC
Timothy Nichols, Wake Forest, NC
Mrs. C Nielsen Nielsen, Wake Forest, NC
Robert C Oakley, Oxford, NC
Lawrence O'Britis, Sparrow Bush, NY
Frank O'Neal, Zebulon, NC
Emma G O'Neal, Zebulon, NC
J A O'Shea, Charlotte, NC
P & P Concrete Co, Inc, Selma, NC
Donald W Parker, Wilson, NC
Ted W Parker, Creedmoor, NC
Sidney Parris, Kittrell, NC
Richard F Parrish, Durham, NC
Doris Paschall, Youngsville, NC
Richard C Payne, Durham, NC
William D Peace, Youngsville, NC
Douglas Pearce, Knightdale, NC
Ella R Pearce, Wake Forest, NC
Joseph M Perry, Franklinton, NC
N E Perry, Wake Forest, NC
Noffie Perry, Louisburg, NC
Ronald L Perry, Raleigh, NC
Carolyn Peters, Louisburg, NC

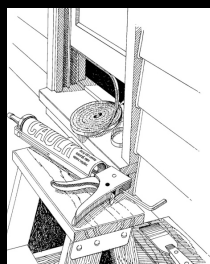
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Vicki Peters, Raleigh, NC
Mildred Q Peterson, Pinetops, NC
Bob L Phillips, Creedmoor, NC
Barbara L Phillips, Youngsville, NC
Carmon E Phillips, Raleigh, NC
Charles Phillips, Raleigh, NC
J A Phillips, Wake Forest, NC
Wayne Pierce, Crystal River, FL
Florence C Pipkin, Durham, NC
James R Pittman, Hillsborough, NC
Jerome E Pitts, Sanford, NC
Wilson L Pleger, Kittrell, NC
Ronald R Poliquin, Louisburg, NC
James M Ponder, Durham, NC
Charles W Prather, Knightdale, NC
William M Price, Bunn, NC
Billy Privette, Raleigh, NC
Jimmie L Pulley, Mocksville, NC
Jesse W Pulley, Falls Church, VA
Leonard Puryear, Knightdale, NC
J W Radford, Emit, NC
Sarah Ann Rainey, Knightdale, NC
Liddie Ray, Raleigh, NC
William N Ray, Durham, NC
John H Raynor, Durham, NC
Inez A Reagan, Wake Forest, NC
Michael Reepe, Wake Forest, NC
David A Ricard, Manchester, NH
Geraldine Richardson, Middlesex, NC
Jason Richardson, Durham, NC
David Riggan, Kittrell, NC
Robert E Riggs, Durham, NC
Susan M Rivers, Wake Forest, NC
Larry D Robbins, Louisburg, NC
Nancy C Roberts, Oxford, NC
Kay Rochelle, Wake Forest, NC
Duane Rock, Butner, NC
Lela Rogers, Wake Forest, NC
Roy Rogers, Oxford, NC
M. Carson Rogerson, III, Irmo, SC
Stephen W Rooche, Raleigh, NC
Tommy G Rowe, Zebulon, NC
Stanley Rowland, Fuquay Varina, NC
Milton S Royster, Henderson, NC
David A Samonds, Kure Beach, NC
Paul Sandidge, Mt Carmel, TN
Lloyd Sanford, Henderson, NC
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Pat Strickland, Selma, NC
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James E Tart, Youngsville, NC
Jackie L Taylor, Ashland, Ky
A.W. Taylor, Oxford, NC
Elliott Taylor, Durham, NC
John Taylor, Kittrell, NC
Kenneth E Taylor, Raleigh, NC
Worth J Tew, Shellman, GA
Billy Tharrington, Louisburg, NC
Danny Tharrington, Louisburg, NC
Billy Thomas, Henderson, NC
Donnie P Thomas, Stem, NC
Josephine Thomas, Youngsville, NC
William J Thomas, Louisburg, NC
Judy Thompson, Burlington, NC
Terry Thrower, Raleigh, NC
Alice E Tilley, Creedmoor, NC
Joann Townsend, Middlesex, NC
William E Truesdale, Jr, Charleston, SC
Houtty Turnage, Zebulon, NC
Frank E Turner, Emit, NC
Jim Turner, Zebulon, NC
Mr J Ulrick, Raleigh, NC

Gospel Unlimited, Rolesville, NC
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Robert E Upchurch, Knightdale, NC
Donald R Uzzell, Wendell, NC
Mack Waddell, Fayetteville, GA
Curtis J Watkins, Northside, NC
Eddie Watkins, Butner, NC
Mary B Watkins, Philadelphia, PA
C.V. Watson, Creedmoor, NC
Walter Watson, Middlesex, NC
Jack Weathersby, Boone, NC
Carol Wells, Charlotte, NC
Evelyn Wells, Little River, Sc
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Carlos M White, Thomasville, NC
Peter White, Oxford, NC
Dennis L Whitfield, Selma, NC
Barbara C Whitley, Zebulon, NC
John E Whitley, Selma, NC
Darrell Whitlow, Butner, NC
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M L Wilder, Franklinton, NC
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Lee R Williams, Kittrell, NC
Lindsey M Williams, Oxford, NC
Mrs C Williams, Oxford, NC
William W Williams, Raleigh, NC
E H Williams, Jr, Wake Forest, NC
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Kenneth R Wilson, Rolesville, NC
Nancy D Wilson, Kittrell, NC
Raymond Wilson, Wake Forest, NC
James W Wilson, Jr., Durham, NC
William G Winders, Raleigh, NC
Rosa Winston, Franklinton, NC
Millard Wise, Zebulon, NC
Joseph P Wofford, Raleigh, NC
Robert S Wofford, Wake Forest, NC
Bobby Womble, Durham, NC
Teresa B Wood, Creedmoor, NC
Howard Woodall, Raleigh, NC
Claude Woodlief, Youngsville, NC
Rene B Woolard, Franklinton, NC
Jerry B Wooten, Raleigh, NC
Mary T Yarborough, Louisburg, NC
Harold A Yellee II, Raleigh, NC
Andrew G Young, Wake Forest, NC
Jessie Young, Oxford, NC



ENERGY EFFICIENCY TIP

Look to your windows for energy savings. Use weather stripping on old windows, and, if you can, add storm windows. In hot climates, add solar film screening to west-facing windows to catch heat. For new units, consider double-glazed panes; in cold climates, "low-e" coatings on glass can help reduce heat loss. Find more ways to save at TogetherWeSave.com.

Source: Touchstone Energy@ Cooperatives

Save A Date for MAC Meetings in October



Mark your calendars for October 15, 16 and 18 for our fall 2012 Member Advisory Committee (MAC) meetings. These meetings are an excellent way to discuss electric utility issues and the current plans and progress of Wake Electric with its senior management team.

These casual meetings are open to all Wake Electric members. As an incentive, we will have several drawings for a \$25 credit on your next electric bill. A catered dinner is included for all attendees.

The October MAC meetings will be held at Wake Electric's Youngsville office at 228 Park Avenue at 6:30 p.m. Members can choose to attend ONE of the following dates:

- ★ Monday, October 15
- ★ Tuesday, October 16
- ★ Thursday, October 18

If you have any questions or wish to RSVP, please contact Darnell Alford, Business Operations Specialist, at (919) 863-6312 or 1-800-474-6300 or via e-mail at Darnell.Alford@WEMC.com. You must RSVP by October 10th before 5 p.m. Space is limited and attendance is on a first-come, first serve basis. If the date you have chosen is full, you will be notified. Be sure to leave a contact number in your RSVP message.



Think lightning can't get into your house and ...

- ⚡ Damage your computer?
- ⚡ Ruin your dimmer switches?
- ⚡ Harm your flat-screen TV?

Think again.

**Protect Your Appliances—
Get Surge Protection Today!**

Today's homes have more appliances and electronics than ever before. Lightning is a dangerous source of raw electricity that can destroy those appliances and electrical equipment in a flash.

Triangle Services Group (TSG) offers Surge Protection that can save your investments by helping to prevent destructive lightning surges from entering your home.

Our surge protection for your whole house includes:

- ⚡ Leased equipment (1 point of entry PEMCO Meter Base Whole House Surge Arrestor)
- ⚡ Cost of only \$5.95 per month added to your electric bill
- ⚡ \$50 installation fee

Are you ready to sign up and start protecting your home now? Call 919.863.6306 or email info@wemc.com.



TECHNOLOGY CORNER

Update on the AMI Meter Exchange and the Monitor & Manage Program

ADVANCED METER INFRASTRUCTURE (AMI) METER UPDATE

Wake Electric has currently upgraded 22,000 meters to our new AMI meters, which represents about 60 percent of our total membership. It is our goal to have all of the residential meters exchanged system-wide by the end of 2012. AMI meters store electric use, outage and voltage information, as well as communicate it back to the co-op office through a secure, wireless communication network.

MONITOR & MANAGE PROGRAM

Once your meter has been upgraded, you will have access to the Monitor & Manage program, an online energy monitoring system that utilizes Wake Electric's "smart grid" communications network to collect monthly, daily and hourly energy data reports from each home. Interval data reports are available through your eBill account, free of charge. The energy usage reports will allow members to better evaluate and manage their energy consumption. For more information, visit www.wemc.com/monitorandmanage.aspx



Teachers!

Apply for Grant by August 17 for Chance to Win \$500 Gift Card

It pays to apply early! The deadline to submit Bright Ideas education grant applications for the 2012–2013 school year is Wednesday, September 12, but teachers who submit their application by the early bird deadline on Friday, August 17, will be entered in a drawing to win a \$500 Visa gift card.

To learn more or to start an online application, visit www.ncbrightideas.com or www.wemc.com/brightideas.aspx.



TECHNOLOGY GRANT

Don't forget! Local teachers can also apply for a Classroom Technology grant, also due on Wednesday, September 12. For more information, please visit www.wemc.com/classawards2.aspx

Wake ElectriConnection

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P.O. Box 1229, 414 East Wait Avenue,
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