

Wake ElectriConnection

For members of Wake Electric Membership Corporation



"The power to make a difference"

AUGUST 2011

Join Us at Member Advisory Committee Meetings Set for October

Do you want to discuss electric utility issues that matter to you? Then join Wake Electric at one of its Member Advisory Committee (MAC) meetings in October. During these meetings, members will have the opportunity to hear reports on the current plans and progress of Wake Electric, as well as engage in open discussion with Wake Electric's senior management team.

These casual meetings are open to all Wake Electric members. As an incentive, we will have several drawings for a \$25 credit on your next electric bill. You can increase your odds of winning by bringing another Wake Electric member who has never attended a MAC meeting. If your guest's name is drawn for the \$25 credit, you will also receive a \$25 credit. A catered dinner is included for all attendees.

The October MAC meetings will be held at Wake Electric's Youngsville office at 228 Park Avenue at 6:30 p.m. Members can choose to attend ONE of the following dates:

- ★ Monday, October 17
- ★ Tuesday, October 18
- ★ Thursday, October 20

If you have any questions or wish to RSVP, please contact Darnell Alford, Business Operations Specialist, at 919-863-6312 or 1-800-474-6300 or via e-mail at darnell.alford@wemc.com. You must RSVP by 5 p.m. on Wednesday, October 12. Space is limited and attendance is on a first come, first serve basis. If the date you have chosen is full, you will be notified. Be sure to leave a contact number in your RSVP message.

Wake Electric To Modify Telephone Hours

Beginning August 1, 2011, Wake Electric's core telephone business hours will be 7 a.m. to 6 p.m. on weekdays. We will continue to offer 24/7 capability for any emergency needs via our after-hours call support.

Members can take advantage of our automated phone services at any time of day by following prompts for bill payment or outage reporting. Visit our website at www.wemc.com to initiate self-serve orders by clicking on the Online Services link.

All Wake Electric offices are open for business from 8 a.m. to 5 p.m., Monday through Friday. Routine and regular service work is performed during the office weekday hours. No routine or regular service work is available on Saturdays, Sundays or holidays. Service work for unusual conditions or circumstances may be arranged at other times upon request. Emergency service work is performed 24 hours a day, seven days a week.

Wake Electric's office numbers are: 919-863-6300 or 1-800-474-6300. Outage reporting numbers are 919-863-6499 or 1-800-743-3155.



 Wake Electric
Membership Corporation

A Touchstone Energy® Cooperative 

Call to report outages: 919.863.6499 or 800.743.3155
Regular office hours: M-F, 8 a.m.-5 p.m.
Telephone hours: M-F, 7 a.m.-6 p.m., 863.6300 or 800.474.6300
Underground locating service: Call 811

Wake Electric Has Money To Return to Former Members

Because Wake Electric is a not-for-profit utility, when we make money beyond our operating costs, we return that money to our members in the form of "capital credits." Because the formula for distribution is based on prior years of operation, often customers who

are entitled to capital credits have moved and it is difficult to locate them. If the U.S. Postal Service returns a capital check to us, we make every effort to locate the person entitled to the check. The following is a list of people who have had their checks returned to us



because their address is not correct. If you see your name or the names of family, friends or associates, please have them contact Wake Electric at 1-800-474-6300, 919-863-6300, or email us at information@wemc.com. You can also visit our website for the names at www.wemc.com.

Fred Thomas Adcock Jr., Henderson, NC
Mrs. B. Allen, Wake Forest, NC
P. S. Allen Jr., Louisburg, NC
Paula L. Altherr, Raleigh, NC
Robert L. Atkins, Raleigh, NC
Edward T. Bailey, Franklinton, NC
Elsie T. Bailey, Raleigh, NC
Alma R. Baker, Wake Forest, NC
Lee M. Baker, Greensboro, NC
T. S. Barefoot, Apo New York, NY
James L. Barnes, Zebulon, NC
Melissa Beckwith, Zebulon, NC
James Beebe, Rosewood, NC
Beatrice Biddix, Burlington, NC
Michael A. Bloodworth, Wendell, NC
Elizabeth G. Boughman, Wendell, NC
Otis J. Boyd, Creedmoor, NC
Lelon V. Boykin, Zebulon, NC
Helen Brandon, Durham, NC
Richard Breslin, Warren, MI
Dennis M. Brown, Rocky Mount, NC
Ed Brown, Franklinton, NC
John D. Bullock, Raleigh, NC
C.L. Bullock Jr., Durham, NC
Elmer J. Bunn, Zebulon, NC
George P. Burkhardt Jr., Longwood, FL
E. W. Byrd, Durham, NC
Arthur L. Cannady, Youngsville, NC
James E. Cannady, Franklinton, NC
Jesse Carpenter, Morehead City, NC
Michael R. Carpenter, Raleigh, NC
Marshall R. Carroll, Durham, NC
James M. Carter, Raleigh, NC
James D. Castleberry, Madison Heights, VA
William B. Champion, Reidsville, NC
Linda J. Childers, Durham, NC
George E. Clark, Nokesville, VA
Beauna Clarke, Knightdale, NC
Randolph K. Clements, Durham, NC
Mario Colclough, Zebulon, NC
Edna Cope, Stem, NC
T. R. Creech, Zebulon, NC
Yvonne S. Creech, Zebulon, NC
Richard Cronk, Raleigh, NC
Csoft International, Youngsville, NC
Ralph M. Currin, Creedmoor, NC
Dennis W. Daniel, Franklinton, NC
Beverly Daniels, Raleigh, NC
Birtha Davis, Franklinton, NC
Walter S. Davis, Raleigh, NC

George D. Davis Jr., PriNCeton, NJ
Daniel Davis, Jr., Franklinton, NC
Samuel Dunston, Kittrell, NC
Willie Dupree, Kenly, NC
E & M Corporation, Franklinton, NC
David E. Earp, Wendell, NC
Barbara Edwards, Zebulon, NC
William F. Edwards, Franklinton, NC
James E. Elliott, Creedmoor, NC
William E. Epps, Youngsville, NC
Dornie Eskew, Greenville, SC
Mike Fahey, Wake Forest, NC
Faith Baptist Church, Youngsville, NC
Eugene Faucett, Roanoke Rapids, NC
Brian R. Faucette, Creedmoor, NC
Gertrude O. Ferguson, Raleigh, NC
Henry E. Ferguson, Durham, NC
Fleetwood, Fleetwood Homes, Wake Forest, NC
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Tommie Holmon, Zebulon, NC
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James H. Jones, Franklinton, NC
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William E. Jones, Creedmoor, NC
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Kenneth W. Newton, Wake Forest, NC
O. B. Newton Jr., Oxford, NC

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Lawrence J. Zieverink, Wake Forest, NC

Bright Ideas and Classroom Technology Awards Programs Accepting Applications Until Sept. 12



Teachers, don't forget that Wake Electric is still accepting applications for both the Bright Ideas and Classroom Technology Awards programs.

The Classroom Technology Awards program provides grants up to \$3,000 to area K-12 teachers and community college teachers for specific technology needs such as computers, digital cameras and software. The technology must benefit the students in the classroom. To apply or to find out if your school is eligible, please go to www.wemc.com/classawards.aspx.

The Bright Ideas grant program also awards grants up to \$3,000 for hands-on projects in any discipline to area K-12 teachers. For more information, please visit www.wemc.com/brightideas.aspx.

ATTENTION, BRIGHT IDEAS GRANT APPLICANTS!

If you submit a Bright Ideas grant application by the early-bird deadline of Monday, August 15, you will be entered in a drawing for a \$500 Visa gift card. It pays to apply early!

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ENERGY EFFICIENCY TIP

Add Attic Insulation

One of the easiest ways to make your home more energy efficient is to add insulation in the attic. To see if you need insulation, look across an uncovered attic floor. If the insulation is level with or below the floor joists, you probably need to add more.

Source: Energy Star

Changes in Delinquent Notification

Starting September 1, 2011, Wake Electric will no longer mail separate delinquent notifications to members who are past due on their electric utility bill payment. Members should always refer to any notice on the bill regarding payment deadlines and consider that communication a final reminder for payment prior to disconnection of service. Wake Electric makes several efforts each month to let members know when a bill is due and past due, but in order to streamline our efforts and cut costs we will no longer mail a separate delinquent notice.

Bills are due and payable upon receipt and considered delinquent if payment is not received in our office by the close of business on the 25th

day from the billing date. Members whose bills become delinquent are charged a late payment charge of one and one-half percent (1.5%) per month or a minimum of \$5.00.

If the bill is still delinquent when the next month's bill is prepared, the bill will show the previous month's account balance, indicating the amount and date for which service is subject to disconnection. Wake Electric's office can be contacted prior to the disconnection date to discuss payment arrangements. Members may also request in writing that a copy of their bill(s) be sent to a third party if desired. For more information on bill payment, please visit www.wemc.com/about.aspx.



Think lightning can't get into your house and ...

- ⚡ Damage your computer?
- ⚡ Ruin your dimmer switches?
- ⚡ Harm your flat-screen TV?

Think again.

**Protect Your Appliances—
Get Surge Protection Today!**

Today's homes have more appliances and electronics than ever before. Lightning is a dangerous source of raw electricity that can destroy those appliances and electrical equipment in a flash.

Triangle Services Group (TSG) offers Surge Protection that can save your investments by helping to prevent destructive lightning surges from entering your home.

Our surge protection for your whole house includes:

- ⚡ Leased equipment (1 point of entry PEMCO Meter Base Whole House Surge Arrestor)
- ⚡ Cost of only \$5.95 per month added to your electric bill
- ⚡ \$50 installation fee

Are you ready to sign up and start protecting your home now? Call 919.863.6306 or email info@wemc.com.

